

# Quick Start Installation Guide

## io Music Stream Player



**STEP 1:**  
Connect the supplied audio cable from your player to the back of your stereo receiver.



**Stereo Receiver**

**STEP 2:**  
Connect ethernet cable (not supplied) from your player to the back of your modem or router.



**Modem/Router**

**STEP 3:**  
Plug in your player and power on to begin enjoying your music!



# Quick Start Installation Guide

## How to set up your IO Music Player:

- **Step 1:** Connect the supplied audio cable from your player to an open input (CD or AUX) of your amplifier or receiver.
- **Step 2:** Connect the Ethernet cable (not supplied) from the back of the player to an open port on your modem/router.
- **Step 3:** Plug in the player and power on!

Next...

- Locate the menu options on the player: CHANNELS and SETTINGS.
- Turn the black knob on the player to scroll and then push in to select CHANNELS.
- Select the music station. There is a speaker button on the front of the player. Press in to hear audio. Set the volume at 80 percent on the player and then use the Master Volume to control sound.

Enjoy the music!

**NOTICE: It is recommended to do a Firmware Update on initial installation. Go to SETTINGS and select FIRMWARE UP-GRADE. A prompt will ask you "FIRMWARE UPGRADE YES OR NO?" Select "YES" then wait for player to download and reboot.**

### Adding preset channels:

Press and hold the pre set (P1) until the screen displays "Assigned to P1". To select another channel, use the back button.

Set-up questions? Call (888) 533-3622

## Static IP Configuration (Manual Configuration) Ethernet Network

Below is an outline of how to setup your IO Music Player with a static IP address. If you use a static IP address for your POS system you will probably need to setup your media player with an unused static IP address. We recommend that you contact your network administrator before proceeding with the process below.

In order to complete the process below you will need the following information from your network router:

- Static IP address (not being used on your network)
- Subnet Mask
- Default Gateway
- DNS Server

To manually configure your IO Music Player with a static IP address, complete the following steps. In your Player's menu options:

Select Settings > Select Network CONFIG > Select EDIT CONFIGURATION > When prompted with "Auto (DHCP) ?" select NO

Then use the knob to enter the Static IP address (not being used on your network), Subnet Mask, Default Gateway, and DNS Server.

## Troubleshooting Guide

Your media player is preconfigured with a built-in set-up wizard. When it's connected to an active Internet source it will automatically find an IP address and begin playing. To test if music is playing you can press the speaker button on the front panel. Select Channel then a music station. Turn up the volume. If you hear audio then your player is connected. Before you begin troubleshooting, we suggest that you update your player with the latest software version. Simply press and hold the bright-ness key, located on the bottom right of the remote.

Not working properly? Try these troubleshooting tips.

### Media player won't power up.

Make sure AC power cord is plugged into a working power outlet, and make sure power adapter is connected to the back of the player.

### Player displays song title and artist, but has no sound.

Make sure volume is turned up.

### No sound plays from speakers but you have sound from the player.

Make sure proper input on the amplifier or receiver is selected, and that it is powered on. If red and white RCA cord is plugged into AUX on back, AUX should also be selected on front. Also make sure speaker wires are properly connected.

### Player display says: Network Cable is Disconnected.

Go under Settings and select Factory Reset. The player should reboot and try to connect again.

Check Ethernet cable for a defect or damage. Try using another cable.

Reboot router or switch. If issue persists try using a different port on the router.

If you still cannot connect: Your player is not getting through the network. If there are firewalls, you will need to have a network admin open outbound traffic for the player port or MAC address. Your Router might not be set for DHCP and may require you to input a static IP address. Make sure Ethernet cable is connected to back of player and router or switch. You can also try plugging your Ethernet cable into a different port on switch or router. Check with your Internet Service Provider to find out if you are on a static IP address (If yes, see Static IP Configuration above).